

Funds Received:	Q1	Q2	Q3	Q4	Total Funds Received YTD £
	3750	3750			7500

Communication: Website, Tw, fb to inform Clients and Supporters. Introduced e-News April, May, June. Moved to bi-monthly July-Aug.
Supported Clients: Throughout the pandemic and will continue to do so. All staff equipped to efficiently home work 2 days/week on rotation THH continue to outreach (OR) as required and regularly take food parcels, toiletries and post to homeless people who use our address when NFA. THH introduced NEW IT CONNECT project to upskill and help prepare Clients to volunteer, train and become work ready through 1:1 support, online support and accessing courses through us as a LEARN MY WAY CENTRE.

FY20-21			
SERVICES ACCESSED (inc FP Dely)		1:1's	OR Vsts
Apr	624	263	16 29
May	1036	292	20 21
June	1188	229	22 25
Q1 Total	2848	784	58 75
July	689	355	35 37
Aug	508	224	37 37
Sept	659	344	25 53
Q2 Total	1856	923	97 127
Oct			
Nov			
Dec			
Q3 Total			
Jan			
Feb			
Mar			
Q4 Total			
Q1-Q4 Total	4704	1707	155 202

Q1 : FY20-21						SHBC	Non SHBC
Male	Female	TG	New	Totals		TOTAL	TOTAL
	36	27	0	6 3M 3F	63	46	17
	46	24	0	3 2M 1F	70	49	21
	39	23	0	7 6M 1F	66	50	16
				16 11M 5F			
Total Clients Q1: 94 M: 58 F: 36						75	19

Q2: FY20-21						SHBC	Non SHBC
Male	Female	TG	New	Totals		TOTAL	TOTAL
	37	24	0	3 2M 1F	61	48	13
	40	20	0	7 4M 3F	60	47	13
	60	27	0	12 8M 4F	87	60	27
				22 14M 8F			
Total Clients Q2: 113 M: 76 F: 37						85	28

CRISIS SERVICES

Benev Gnt Em Items/

	Total.	Toiletries	Clothes	Food Parcel	Activ/Men	Debt Mgt	Slpg Bags
Apr	2 FFA	60	4	182	164	9	1
May	1 Wisley	100	10	225	215	5	1
June	5	84	19	202	161	9	3
Q1	8	244	33	609	540	23	5
July	3	26	7	43	13	1	1
Aug	2	23	3	25	30	3	2
Sept	1	39	12	52	55	4	3
Q2	6	88	22	120	98	8	6

EMPOWERMENT SERVICES

Telephone / Safe S Distancing / Intervention

	1:1 Support	Wellbeing	Tng	CV Spt	Emplmt
Apr	378	78	2	1	1
May	679	83	2	1	1
June	736	45	2	3	3
Q1	1793	206	6	5	5
July	689	6	4	2	2
Aug	508	21	3	12	2
Sept	659	14	3	14	8
Q2	1856	41	10	28	12

Oct													
Nov													
Dec													
Q3	0	0	0	0	0	0	0	0	0	0	0	0	0
Jan													
Feb													
Mar													
Q4	0	0	0	0	0	0	0	0	0	0	0	0	0
Q1-Q4 Total	14	332	55	729	638	31	11	3649	247	16	33	17	