

Presentation – Surrey Heath Clinical Commissioning Group (SHCCG)

Portfolio	Community
Ward(s) Affected:	All

Purpose

To receive a presentation from Nicola Airey, Surrey Heath Clinical Commissioning Group.

Background

1. NHS Surrey Heath Clinical Commissioning Group (CCG) is made up of the seven GP practices (10 surgeries) in Surrey Heath and Ash Vale and spends around £114m on community and hospital care for around 95,000 people registered at these surgeries.
2. The CCG's vision is to improve the health of local people by commissioning (buying) hospital and community health care to meet the needs of the population, and to ensure that local health services are high quality, value for money and meet the needs of the population.
3. This is one of smallest clinical commissioning groups in the country, serving a local population of 95,000, but its location is well-placed to work closely with the community to improve health and wellbeing.
4. The practices are based in Camberley, Bagshot, Lightwater, Frimley and Ash Vale, with the CCG governing body including a GP from every surgery.
5. Frimley Health and Care is a partnership of organisations working together to improve health and care services for the 800,000 people in the wider local area. It has a shared vision for the best use of combined resources to make a positive difference for communities, residents, patients and staff.
6. Throughout 2019 the ICS (Integrated Care System) has been developing a new five-year strategy. This process has incorporated a large amount of stakeholder and public engagement including: Mapping engagement and feedback across the ICS
 - a. Healthwatch led community engagement (Health and wellbeing survey with more than 1500 responses and supporting focus groups)
 - b. Inspiration Station – innovative stakeholder engagement sessions for over 250 people including staff, voluntary sector and patient representatives.
 - c. Frimley Health and Care Community Panel has more than 1,700 members (recruited throughout the Summer of 2019) representing people who live in Ascot, Bracknell, Farnham, Maidenhead, North East Hampshire, Slough, Surrey Heath and Windsor. The panel help to gather views from a representative section of the communities served to understand their needs and experiences when planning and improving health and care. Panel members are asked to contribute their views in a number of ways including completing surveys, attending discussions via focus groups or workshops and attending relevant events. The panel received their first survey, focussed on health and wellbeing, in October 2019, the full results have now been analysed and can be viewed on the website.
 - d. Frimley Health and Care ICS actively works and collaborates with the Local Healthwatch and local Voluntary, community and faith sector colleagues. In 2017 the ICS established a Healthwatch Leads Network which brings together Healthwatch partners from across the ICS area (Hampshire, Surrey, Windsor,

- Ascot & Maidenhead and Slough). In 2018 the ICS also established a Voluntary Sector Leads network bringing together our CVS and volunteer centre partners.
- e. A dedicated Maternity website – This is a patient-focused site, covering the entire maternity journey, from planning a pregnancy to parenthood. The site was developed by local women, working with midwives and doctors to design and test it, to ensure it was effective and easy to use.
 - f. End of life work – The three Clinical Commissioning Groups in Frimley Health and Care agreed to work together on End of Life Care to standardise care across the system to simplify treatment for patients and to bring the best practices from each area to bear for the whole community.
 - g. Self-care – Online resources aimed at supporting local people to better care for themselves, whether by treating their own minor ailments or improving their ability to understand and use local health services in a more effective way.
 - h. Further information and updates about ICS engagement work can be found here: www.frimleyhealthandcare.org.uk/about/our-plans/creating-healthier-communities/

7. Local Vision – SHCCG's local vision is to allow local NHS Users to

- a. Be supported to remain as healthy, active, independent and happy as they can be
- b. Benefit from more coordination within the health and social care system – a 'no wrong door' approach
- c. Know who to contact if they need help and be offered care and support in their home that is well organised, only having to tell their story once
- d. Work in partnership with a care and support team to plan and manage their own care, leading to improved health, confidence and wellbeing
- e. Find it easy to navigate the urgent and emergency care system, with most of their care easily accessed close to where they live
- f. Have confidence that the treatment they are offered is evidence-based and results in high quality outcomes wherever they live
- g. Increase their skills and confidence to take responsibility for their own health and care in their communities
- h. Benefit from a greater use of technology that offers easier access to information and services
- i. Be assured that care is provided in an efficient and integrated way.

Working in Partnership with Voluntary Support North Surrey

8. The Social Prescribing Service partners consist of SHBC/VSNS/Citizens Advice and SHCCG and aims to put local residents in touch with a wide range of activities and local services in the community to support overall wellbeing. The range of services and areas that the service offers support includes accessing social and leisure activities, independent living, transport, financial advice, disability and mental or emotional support. It focuses upon offering one to one meetings with a Social Prescriber to talk about concerns and the factors affecting health. The Social Prescriber will organise assistance delivered by voluntary and community organisations and council services available locally. A social prescription is available to all adults who are registered with a Surrey Heath GP Surgery.
9. Surrey Heath CCG – AGM is being hosted on Wednesday 23rd September from 9.30am-10.30am to find out more information about working together on Covid-19, supporting mental health and wellbeing and developing new adult community health services please email to reserve a virtual place: shccg.communications@nhs.net

Recommendation

10. The Committee is asked to consider the presentation in relation to Surrey Heath any future steps which Members would wish to recommend to the Executive and/or Council.

Background Papers:

Annual Report 2019/20 p 1-41

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