

## Q1 report 2020/21



Jayne

Please find below details for Quarter1 2020/21.

### **Volunteering**

The Volunteer figures for the quarter were as follows:

	Registered	Referral	Placed
Surrey Heath	1683	1654	204

These figures include a large number of volunteers who registered with Surrey Heath Prepared. As part of the exit plan we have been contacting anyone wishing to continue volunteering to match up with established groups looking for fresh intake such as Camberley Care, Bagshot Care and SH Age Concern.

### **Time to Talk update befriending**

Telephone volunteering during COVID-19 has been highly successful through collaboration with Brigitte Trust, Camberley Care and SH Age Concern.

Some clients have taken part in face-to-face distanced befriending in gardens but generally a reluctance to meet up leaves telephone befriending as the most successful option.

Time to Talk has helped 47 people in Surrey Heath access telephone befriending support. This has been a combined effort between Time to Talk, the Brigitte Trust and Camberley Care volunteers. All referrals were from Surrey Heath Borough Council for people who were shielding.

Fifteen Time to Talk volunteers have continued to keep in touch with the residents they were befriending before lockdown. They have stayed in touch by telephone, visited people in socially distanced meetings and helped with shopping and prescription collection.

In the last two months, Time to Talk has recruited and trained three new volunteers who are all now supporting someone with telephone befriending.

In recent weeks, there have been 10 volunteer enquiries, all of which have been followed up and we now await application forms.

## **Amigo**

Referrals starting to come through but we need to work closely with Catalyst to generate more. Our new member of staff Leeah Jones joined at the end of March and has been successfully trained up and is very active.

6 clients already embarked on buddy walking.

## **DBS Checks**

No DBS carried out in this quarter due to COVID-19 but we have already been contacted by some groups requesting DBS checks for volunteers moving from SHP to join established groups reopening. We anticipate a high volume of DBS requests in the next quarter.

## **Social Prescribing/Capacity building**

Libby continues to support Surrey Heath groups & is now actively contacting groups coming out of lockdown to carry out health checks. We have given governance advice to Camberley and District Open Minds Association and are supporting Field of Grace, an eating disorder charity, in successfully gaining charity status. We anticipate a demand for funding coming out of lockdown, see below for Suzie's involvement there.

Libby is in regular contact with the Social Prescribing Team to feed them information on voluntary group activity and to ensure groups comply with the NHS requirements.

## **Funding & Social Media Advice**

Suzie is proactively contacting groups to give funding advice and ensure charities remain robust in the face of increased demands. Charities supported this quarter include CSSEF, SHAC, Surrey Heath Singers, Field of Grace, Camberley Nepali Society, CAB, DI, Home Start, Mustard seed Autism Trust, The Hope Hub, The Vine Centre, Veterans & Families listening project, Helping Hands

## **Surrey Heath Show**

Planning of the Surrey Heath show 2021 to start in September.

## **Old Dean Community Group**

Libby sits on the committee on bi-monthly basis. The group has been active throughout lockdown in encouraging grants and supporting St Martin's in community support.

We continue to administer and grow the Surrey Heath Community Fund.

Many thanks

Solette Sheppardson  
Chief Executive Officer