

Revenue Grants 2019/20

**Summary**

**The Executive is asked to consider the revenue grant payments to voluntary organisations for the period 1 April 2019 to 31 March 2020.**

**Portfolio - Support & Safeguarding**

**Date consulted:** 8 & 10 December 2018

**Wards Affected - All**

**Recommendation**

**The Executive is asked to consider the applications received and to allocate revenue grants for the period 1 April 2019 to 31 March 2020 from the Fund as appropriate.**

**1. Resource Implications**

- 1.1 The Council funds a number of voluntary organisations which either work in partnership with the Council or perform functions on the Council's behalf.
- 1.2 Annex A provides a breakdown of relevant information relating to funds sought plus a grant amount that Officers suggest is awarded.

**2. Key Issues**

- 2.1 The Council values the work undertaken by our voluntary organisations enormously. In order to function, these organisations need to be able to anticipate a level of financial commitment by the Council. Despite the Council's ongoing commitment to these organisations, in the current economic climate no guarantees are available that the current funding levels will be able to be met in future years.
- 2.1 New service level agreements were introduced in April 2013. The agreements set out targets and outcomes to be achieved throughout the year and are summarised in Annex B. Officers use the agreements to monitor the performance of organisations throughout the year. Quarterly monitoring reports are provided by the organisations based upon the targets in the service level agreements. Grant payments are only made after a successful monitoring report is received.
- 2.2 The Council follows the principles of the Surrey Compact, an agreement that supports how partners behave, engage and work together in the statutory, community, voluntary and faith sectors.
- 2.3 The grant support to voluntary organisations is a discretionary function of the Council and the Executive therefore has the option to vary the level of support

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to organisations, or to withdraw funding for some or all of the grants. The following funding options are therefore presented as part of this report.

### 3. Supporting Information

#### Citizens Advice Surrey Heath

- 3.1 Citizens Advice Surrey Heath (CASH) is open from 10am-4pm, Monday – Thursday plus a regular 3 hour outreach sessions in Bagshot, and Chobham. The existing partnership arrangement with Citizens Advice Woking diverts all phone calls from the bureaux on a Friday from 9-5. The organisation helps people from within the community to resolve their legal, money and other problems.

From April 2018 the service level agreement included supporting a minimum of 27 clients per day, together with setting a reserves policy, both of which have been achieved, it is noted that the reserves are set for approximately 9 months operating costs, which is within the tolerances advised by the Charities Commission.

Discussions progressed well during the year in relation to the relocation from the port a cabin behind Camberley library to the former museum location in Surrey Heath House. The relocation is planned in spring 2019.

The full range of services will be retained during this financial year, which includes: Local Assistance Fund and Health Watch Surrey which is commissioned by Surrey County Council, North West Surrey CCG, whereby referrals are taken to support clients in Chobham and Bisley who require help with welfare benefits. Pension Wise, Besom Foodbank referrals, and Local Solicitor Support and many more areas outlined within their application.

CASH have worked with SHCCG and VSNS to apply to the Department of Health, H&W fund for a project to broaden the scope of social prescribing within Surrey Heath. With a successful outcome the project can embed the improvements over a 4 year period.

Discussions via Citizens Advice Surrey are also ongoing with the Surrey Police and Crime Commissioner, to become more prominent in correctly sign posting hate crime to 'Stop Hate'.

Total costs are estimated at £183,412 in 2019/20 which reflects an increase of £22,630. There is also an increase of £15,972 in unrestricted reserve levels which were recorded at £128,697 on the 31/03/18.

It is suggested that a grant of £80,000 is approved subject to a service level agreement

The Council provides benefits in kind, which consists of: the office facilities valued at £18,500 per annum, (for the portacabin) and this is will increase to approx. £25,000 for the former museum space, plus the staff and volunteer car parking which is provided without cost to the organisation.

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### Voluntary Support North Surrey

- 3.2 Voluntary Support North Surrey (VSNS) role is to support the community and voluntary organisations in Surrey Heath, which totals 400 plus local not for profit groups. VSNS also operate in Runnymede, and Spelthorne. VSNS actively engages in partnership working, examples of this are: the Integrated Care Service arrangement with SHCCG, and the Amigo project with Catalyst, both of which provide income to the organisation.

VSNS have worked with SHCCG and CASH to apply to the Department of Health, H&W fund to support a project that will broaden the scope of social prescribing in Surrey Heath. The successful outcome of the bid will provide a dedicated social prescribing link officer resource for the next 4 years.

VSNS also develop and promote volunteering opportunities and this has provided 223 referrals and 91 placements in Surrey Heath for the year ending 31<sup>st</sup> March 2018.

The organisation works hard in providing a good communication platform of the services and support with 800+ emails being sent weekly providing the latest information available, amongst other awareness building initiatives. *Other services offered consist of training opportunities, governance and specialist funding advice.*

A vetting and barring service for local voluntary organisations is provided, and for the year ending 31/3/2018, 43 checks locally in Surrey Heath were undertaken.

The organisation is working towards introducing a visiting and befriending service in early 2019 to help meet the high levels of demand within Surrey Heath. This will be offered to all age groups, and will complement the existing provision provided by Surrey Heath Age Concern and other local agencies within this area. The scheme is utilising existing funds and will work collaboratively with other local organisations

The staffing levels that provide the service in 3 boroughs equates to 6 FTE.

The corporate volunteering and engagement programme continues to grow and has engaged with Costa, ADP, Enterprise, and Collectively Camberley.

The operating costs estimated for the financial year 2019/20 is £440,000 a considerable increase due to the partnership income from the H&W award. The net assets were recorded at 31<sup>st</sup> March 2018 at £228,785 from which £150,000 is ring fenced and held by Surrey Community Foundation, the outturn showed a slight surplus of £14,000.

It is recommended that a grant award of £30,000 is approved, subject to the delivery of an agreed service level agreement.

VSNS are located in the Ian Goodchild Centre, along with Camberley Care and Surrey Heath Age Concern, who are to relocate before April.

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A new 2 year lease will start from the 1<sup>st</sup> April 2019, which the Council will continue to support by subsidising rent at £2,550 per annum, plus maintenance costs and reduced car parking charges.

It is estimated that this will provide a benefit in kind value of £9,000.

### Surrey Heath Age Concern CIO

- 3.3 With the support of approximately 117 volunteers and four part-time members of staff, Surrey Heath Age Concern (SHAC) delivers a range of services for those aged 50+ within Surrey Heath.

The Rainbow Cafe offers refreshments, cakes, sandwiches and jacket potatoes in Camberley town centre. It is supported by a part-time manager and 31 volunteers and is open from Monday – Saturday 9-3pm. Income from the café has reduced comparatively year on year which has seen a reduction of income.

Tea and Memories introduced in 2017 which is hosted in the Rainbow Café and remains a popular option for those suffering with dementia. The initial costs to launch this project were donated by Vinci, and since that time to ensure of its viability SHAC have introduced a nominal cost of £2.50 to all users.

Following the introduction of the Integrated Care Service from the SH Clinical Commissioning Group (SHCCG), this charity has experienced an increase in demand of its V&B service. The Manager, Gill Gibson has worked hard to recruit new volunteers to meet the additional service requirements, and in an attempt to reduce the waiting list, a new criteria for all new referrals has been introduced. This together with returning previously received referrals (that fell outside of the new criteria to VSNS) has seen a reduction in the waiting list to 36.

Despite requests to the SHCCG for funds to assist with the V&B service they have been unable to provide any additional resources, to meet the demands of the integrated care referrals which totalled 59, plus 19 from other sources such as self-referrals, Age UK, Adult Social Care during the period from October 2017-September 2018.

The Visiting and Befriending Service currently has 54 clients across the area with 51 volunteers carrying out 175 visits per month. All of these clients are lonely, isolated older people who are living alone.

Tea and Chatter operates on the first Sunday of each month and there are clusters which include: Windlesham, Bagshot and Lightwater and Mytchett, Frimley Green, Frimley and Camberley. There are approximately 30 volunteer hostesses delivering this service

SHAC continue to fund raise and make applications to relevant schemes, to try to achieve a balanced budget. This has generated funds of £4,292 over this last year, plus an award of £4,000 from the Pargiter trust fund that is to be used to provide an new one day a week post to assist with the V&B service.

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A further lottery bid outcome is awaited for £40,000 which will be known in the New Year, and if awarded would see a Sunday lunch club introduced from the Rainbow Café, and a new volunteer co-ordinator post.

The SHAC team have advised that they are relocating from the IGC to the offices behind the Baptist Church in Mytchett, where they will formulate their future strategic plans.

SHAC is not affiliated to Age UK and acts independently from of the national organisation. Costs are expected to be £56,000 in 2019/20, which represents an increase of £500.

The organisation recorded £82,993 in reserves at 31 October 2018, which is a reduction of £13,716 from 31<sup>st</sup> March 2017.

It is suggested that a grant of £10,000 is considered, subject to a Service Level Agreement which includes a review of how the organisation meets local needs and priorities by working in partnership by maximising the resource available.

The Rainbow Café annual lease has a benefit of £10,000, plus a further £2,850 in The Square car parking for staff and volunteers.

### Camberley Central Job Club – Now Camberley and District Job Club

- 3.4 This organisation has received revenue funding since 1<sup>st</sup> April 2016. Its aim is to provide training and support to local people who are unemployed. Within Surrey Heath for the period of October 2018 there were 285 people recorded as receiving unemployment benefits (source: Nomis), there is a predicted increase in numbers with the introduction of Universal Credit in November 2018.

The Job Club are open on a Monday and Friday morning at High Cross Church where general sessions of support, and one to one assistance relating to CV writing, and confidence building, referrals are taken from the Job Centre Plus, local children's centres and self-referrals.

In September 2018, 25 clients were supported with 104 clients seen from the 1<sup>st</sup> April 2018 which is a substantial increase on the 73 recorded last year. The applicant has developed a good working relationship with Frimley Health Foundation Trust and is working in partnership to promote the vacancies that exist every second Monday in the month.

An estimated total number of people who have found employment through the Club is estimated at 28 with the service level agreement set at 70.

The overall costs forecasted for 2019/20 is estimated at £11,000 from which £3,600 relate to administrator costs, and £3,500 for room hire charges, with other costs linked to the operation. The club ran at a small loss for the 6 months to September 2018, at £1,411 with reserves at an estimated £5,000. Without a revenue grant the organisation would be unable to continue.

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It is recommended that a grant of £7,000 is approved to subject to a Service Level Agreement.

The council does not provide any benefits in kind to this organisation

### Tringhams, West End

- 3.5 Tringhams provides a care service to the elderly of West End, Chobham, Lightwater, Windlesham, and Bisley. The existing two day a week service located in West End Parish Council hall offers to clients a transport facility to the centre where they are provided with a hot meal, various activities and outings, refreshments and newspapers. The client numbers seem to be averaging around 15 attending per session. The service level agreement outlined an average of 22, which was achieved in 2016, but not since then.

The Tringham's staff, volunteers and management team have made strenuous efforts to be made to attract new regular clients, a men's service which has been piloted and is been popular, is led by the Chairman who has been in poor health and has not been fully implemented, but this is thought to attract a further 6 members.

The management team are of the view that although the numbers are falling, this is often the only outing the clients get during the week and is a crucial service to those who live on their own.

Other initiatives relating to working with local doctor surgeries, and adult social care are being developed with the aim to increase attendance.

The centre continues to monitor its operating costs and forecast an increase of 717.00 for the year 2019/20, to give a total of £33,717. The salaries account for just under 50% of the overall running costs. The organisation fundraised £2,054 throughout the year, which contributes to the income, with the overall profit and loss for the 6 months to the year ending 30<sup>th</sup> September 2018, is - £5,613. The unrestricted reserve as at 01<sup>st</sup> April 2018 showed a slight increase of £523 to £36,529, with a ring fenced transport fund of £40,054.

Tringhams operate their own transport service and utilise the SHBC dial-a-ride scheme when required.

It is suggested that a grant of £13,000 is retained for up to a further year, and closely reviewed after 6 months. Should the client numbers not meet the Service Level Agreement, notice will be given to withdraw the funding from the 31<sup>st</sup> March 2020.

The council does not provide any benefits in kind to this organisation.

### Basingstoke Canal Authority

- 3.6 The Basingstoke Canal Authority (BCA) manages and maintains the 32 mile long canal which serves Mytchett, Deepcut, and Frimley and Camberley. The canal is a highly visible natural feature through Surrey Heath, improving the quality of life of local residents by giving unrestricted access to open space and

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leisure opportunities. The canal centre based in Mytchett also acts as a local tourist attraction providing historical interest with a range of events and activities for the public.

There are 4.2 million residents within a 60 minute drive of the canal and 700,000 within a 30 minute drive. It is estimated that 30% of Surrey Heath residents have benefitted from the organisation in the past 12 months (through activities such as dog walking, canoeing, running to keep fit etc.) but there is no accurate information. The SHBC section is a highly populated area of the canal with a high number of visits to the canal centre and Frimley Lodge Park areas.

Other benefits provided include a hugely diverse ecological benefit (the widest in England and Wales according to the BCA), the ability to manage water levels and take preventative action before storms, prevention of canal leaks onto the railway and a large volunteer programme – over 60 ‘lengthsmen’ walk a section of the canal every week and can be called upon in an emergency.

Recent work local to the borough includes a number of maintenance works such as towpath cutting and inspections and the rebuilding of one of the trip boat jetties at the canal centre.

The general reserves for the BCA at 31/3/18 were £586,309 up from £486,309 on 31/3/17. The significant increase is largely due to the postponement of major tree survey works (£40k) and a principal survey of weirs and sluices (£44k), both of which are now taking place in 2018/19. Consequently, a draw from reserves of £40,000 has been predicted for 2018/19.

The reserves are in place to ensure the legal responsibilities of the partnership can be discharged (e.g. staff redundancies) should the Authority ever be wound up, but also to allow the BCA to deal with and react quickly to costly emergencies (such as canal breaches or other unplanned events) as they cannot overspend.

The BCA do not provide a minimum figure required for these purposes, rather the Honorary Treasurer defines the level of reserves as “adequate”.

It is recommended that a grant of £10,000 be approved subject to the delivery of the service level agreement.

### Blackwater Valley Countryside Partnership

- 3.7 The Blackwater Valley Countryside Partnership (BVCP) restore and manage the Blackwater Valley’s Countryside to maximise its value for outdoor recreation, landscape, wildlife and healthy living by involving and co-ordinating the work of local authorities, communities and landowners. It is estimated between 5,000 and 10,000 Surrey Heath residents benefit from the partnership annually but there are no exact figures.

BVCP also work with the environment agency to identify improvements to the River Blackwater to reduce the risk of flooding and improve water quality, in

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addition to working with Surrey CC to improve cycle pedestrian routes in Surrey Heath and the adjacent districts.

Projects of particular relevance to Surrey Heath BC in 2017/18 included:

- Managing two SANGs used by Surrey Heath.
- Carrying out improvements to the River Blackwater at Frimley.
- Input to SANG development at Mytchett
- Helping volunteers at Frimley Fuel allotments.
- Work on three sites owned by Surrey HeathBC

BVCP have stressed that the partnership is able to co-ordinate projects across political boundaries, raise funds and support partners and community organisations to carry out work, so that a great deal more can be achieved to benefit residents of the Valley than by any one partner working in isolation. If the partnership did not exist, the vast majority of work would still need to be carried out but at each individual partner's expense. BVCP argue that investing in the partnership provides best value for money through economy of scale.

While over £2million has been paid by SHBC in relation to Hawley Meadows SANGS, this money sits with Hampshire County Council to look after the site in perpetuity. Only the interest on this figure can be used by Blackwater Valley Countryside Partnership and even then this is restricted to the Hawley Meadows site and can only be spent on items which are classed as above and beyond 'usual' works.

The balance on the reserve account at 31/3/18 was £125,155, up from £105,833 on 31/3/17. As a minimum, a balance equivalent to three months of forecasted operating costs (£73k) should be held in reserves should the Partnership ever be wound up.

Surrey County Council has given notice that they will be withdrawing their income contribution from 2018/19, reducing anticipated contribution from local partners to £86,272. Consequently the balance on reserves is projected to decrease again to £108,655 at the end of 2019/20.

Following concerns last year around their lack of publicity and communication with residents, significant improvements have been made by BVCP including an up-to-date website and a presence on social media.

In light of the financial pressure on BVCP and the potential cost to the borough if the partnership were to fold, it is recommended that a grant of £10,000 be approved subject to the delivery of the service level agreement.

### Surrey Heath Sports Council

- 3.8 The function of Surrey Heath Sports Council is to promote sport in the borough by financially supporting eligible residents (via the awarding of grants) and encouraging participation across all sports recognised by Sport England. The Sports Council works with key partners such as National Governing Bodies, the County Sports Partnership, Active Surrey and local schools.



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The Sports Council are requesting support to the value of £3,500, in line with their 18/19 award. The Sports Council awarded £4,658 in grants in the previous year, a significant increase from £3,252 the year before. This has been largely credited to improved publicity and the introduction of a new grant stream for local clubs.

The Sports Council has also been successful in increasing the spread of grants compared to previous years, with beneficiaries including an aspiring Paralympic archer and those who would otherwise find a cost a barrier to participation.

The balance carried forward as of 31<sup>st</sup> October 2018 was £4,719.10.

It is recommended that a grant of £3,500 be approved subject to the delivery of the service level agreement.

### Surrey Heath Arts Council

- 3.9 The purpose of the Surrey Heath Arts Council (SHAC) is to facilitate cultural activities for all age groups throughout the borough. The Arts Council offers small grants to individuals and not-for-profit organisations in addition to the experiences and expertise from its members.

The Arts Council were successful in being more active in the community this year through supporting and sponsoring more community events that promote the arts, such as the Surrey Heath Show. This was reflected in grant awards, with the Arts Council administering grants worth £1775 in 2017/18, £375 more than the £1400 they were awarded by Surrey Heath Borough Council.

A figure of £1400 is being requested once again to enable the Surrey Heath Arts Council to continue to offer small grants and support to individuals and not-for-profit groups for cultural activities.

It should be noted that Surrey Heath is one of the only boroughs or districts in Surrey not to have an Arts Development Officer, meaning the role of the Arts Council has an increased importance in supporting the arts within the local community.

The grants account balance at 31<sup>st</sup> March 2018 was £2,690.

It is recommended that a grant of £1400 be approved, subject to the delivery of the service level agreement.

## **4. Options**

- 4.1 The Executive has the option to;
- i) Fund the organisations in line with the “2019/20 Proposals” column in Annex A, subject to the delivery of their service level agreements;

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- ii) Fund the organisations applications at a greater or lesser percentage of their requested sums;
- iii) Not fund any of the organisations.

### **5. Proposals**

- 5.1 It is proposed to fund each grant request at Annex A at the levels highlighted under the “2019/20 Proposals” column, subject to the delivery of the service level agreements.

### **6. Corporate Objectives and Key Priorities**

- 6.1 The funding of voluntary organisations allows the Council to meet its objectives to:
  - Work in partnership with local organisations to provide support to the community and diverse open space and recreation facilities.
  - Understanding and supporting local voluntary groups.
  - Significantly contribute to civic pride through the provision of events and green spaces.
  - Work in partnership with the voluntary and third sector to extend opportunities in the Borough.
  - Encouraging greater involvement from local clubs and organisations including volunteering.

### **7. Equalities Impact Assessment**

- 7.1 The organisations support vulnerable people with information, advice and/or funding and increase participation in activities to improve social inclusion.

### **8. Officer Comments**

- 8.1 The proposals as set out in Annex A will maintain the Council’s commitment to recently grant funded organisations. Despite this ongoing commitment, in the current economic climate no guarantees are available that the current funding levels will be able to be met in 2020/21.

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<b>Annexes</b>	Annex A. Grant application summary & proposal Annex B 2018/19 Service Level Agreements
<b>Background Papers</b>	All grant application forms
<b>Author/contact details</b>	Jayne Boitout - Community Partnership Officer <a href="mailto:Jayne.boitout@surreyheath.gov.uk">Jayne.boitout@surreyheath.gov.uk</a> Ben Sword - Commercial and Community Development Manager <a href="mailto:Ben.sword@surreyheath.gov.uk">Ben.sword@surreyheath.gov.uk</a>
<b>Head of Service</b>	Louise Livingston - Executive Head of Transformation Daniel Harrison - Executive Head of Business

### Consultations, Implications and Issues Addressed

	Required	Consulted	Date
<b>Resources</b>			
Revenue	✓	✓	
Capital	N/A		
Human Resources	N/A		
Asset Management	N/A		
IT	N/A		
<b>Other Issues</b>			
Corporate Objectives & Key Priorities	✓	✓	
Policy Framework	N/A		
Legal	N/A		
Governance	N/A		
Sustainability	N/A		
Risk Management	N/A		
Equalities Impact Assessment	✓	✓	
Community Safety	N/A		
Human Rights	N/A		
Consultation	N/A		
P R & Marketing	N/A		

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ANNEX A - Grant Application, Summary & Proposals

Organisation	Grant Use	2018/19 GRANT AWARD	Grant Request 19/20	% of Annual Overall Running Costs	2019/20 PROPOSALS	Other Council in-kind benefits for the year ending 31/03/18
<b>Surrey Heath Citizens Advice (CASH)</b>	Helps people from within the community to resolve their legal, money and other problems.	<b>80,000</b>	96,000	52.0%	<b>80,000</b>	Offices £18,500/£25,000 & Car parking no specific cost
<b>Voluntary Support North Surrey</b>	The service has a number of roles including developing volunteering, providing advice on governance and funding for voluntary organisations.	<b>30,000</b>	30,900	12.4%	<b>30,000</b>	Office subsidy £8,400 Car parking £2,350
<b>Surrey Heath Age Concern</b>	Provides a coffee shop in Camberley for use by the 50+ age group, a visiting and befriending service and an information signposting and support service.	<b>10,000</b>	10,000	17.8%	<b>10,000</b>	Tea room 10,000 Car parking £2,850

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Organisation	Grant Use	2018/19 GRANT  AWARD	Grant Request 19/20	% of Annual Overall Running Costs	2019/20  PROPOSALS	Other Council in-kind benefits for the year ending 31/03/18
<b>Tringhams, West End</b>	Transport to and from lunch and activities for 60+ in Bisley, West End, Chobham, Lightwater & Windlesham	<b>13,000</b>	13,000	45.4%	<b>13,000</b>	Not applicable
<b>Camberley Central Job Club</b>	Provision a Job Club facility within Camberley that includes a dedicated course helping clients return to work	<b>7,000</b>	10,000	90%	<b>7,000</b>	Not applicable
<b>Sub Total (Page 1)</b>		<b>£140,000</b>	<b>159,900</b>		<b>£140,000</b>	<b>£48,600</b>

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Organisation	Grant Use	2018/19 GRANT AWARD £	Grant Request 2019/20	% of Annual Overall Running Costs	2019/20 PROPOSALS £	Other Council in-kind benefits for the year ending 31/03/18
<b>Basingstoke Canal Authority</b>	Revenue support in maintaining facilities.	10,000	26,283	3.5%	<b>10,000</b>	Not Applicable
<b>Blackwater Valley Countryside Partnership</b>	Revenue support in maintaining the facilities offered to residents and visitors to the Blackwater Valley	10,000	10,000	3.9%	<b>10,000</b>	Not Applicable
<b>Surrey Heath Sports Council</b>	Distribution of small grants locally to gifted and talented athletes and coaches	3,500	3,500	100%	<b>3,500</b>	Not Applicable
<b>Surrey Heath Arts Council</b>	Distribution of grant aid to promote the arts in the borough	1,400	1,400	100%	<b>1,400</b>	Not applicable
<b>Sub – total (page 2)</b>		<b>£24,900</b>	<b>£41,183</b>		<b>£24,900</b>	
<b>TOTAL (Page 1 &amp; 2)</b>		<b>£164,900</b>	<b>£201,083</b>		<b>£164,900</b>	

**Annex B: Service Level Agreements – The Outcomes to Date (2018/19)**

Organisation	Service Level Agreement	Achievements
Citizens Advice Surrey Heath	<ol style="list-style-type: none"> <li>1. To deliver the services as outlined within your Business Development Plan 2017-20 as attached in Annex A, and any subsequent versions introduced to reflect the changing local trends and priorities:</li> <li>2. To increase the average daily numbers of clients interacted with to 27:</li> <li>3. If necessary, to be willing to relocate to a suitable location from which you are able to operate.</li> <li>4. Acknowledge the support of the Council in all its publicity:</li> <li>5. Maintain independently examined accounts to be provided as requested by the Council:</li> <li>6. To make available at the time of the SHBC Revenue Application a current reserve figure based upon the guidance provided by the Charity Commission:</li> <li>7. To continue with a community fundraising strategy, that builds the organisational financial independence.</li> </ol>	<p>Achieved</p> <p>Achieved</p> <p>To relocate during 2019</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Working towards</p>
Voluntary Support North Surrey	<ol style="list-style-type: none"> <li>1. To deliver the outcomes and outputs specified within the 2018/19 Partnership Funding Agreement with SCC/the CCGs/Runnymede BC/Spelthorne BC.</li> <li>2. To continue to work in areas of deprivation as required by supporting community groups in the following areas: Old Dean, St Michael’s and Chapel Road.</li> <li>3. To support the organisation and operation of the Surrey Heath Show.</li> </ol>	<p>Achieved.</p> <p>Achieved.</p>

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	<ol style="list-style-type: none"> <li>4. To promote awareness of the services offered by VSNS, by attending a minimum of 6 community events.</li> <li>5. To maintain an office base within Surrey Heath that is available from 9-4pm, Monday to Friday.</li> <li>6. Acknowledge the support of the Council in all its publicity.</li> <li>7. To undertake fundraising that builds VSNS financial independence.</li> <li>8. To retain all existing service standards within Surrey Heath, pending any alteration and/or expansion of provision and/or area.</li> <li>9. To make available a reserve figure based upon the guidance provided by the Charity Commission</li> </ol>	<p>Achieved.</p> <p>Achieved.</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved.</p> <p>Working towards.</p>
<p>Surrey Heath Age Concern</p>	<ol style="list-style-type: none"> <li>1. To monitor with the Community Partnership Officer the visiting and befriending service. At present the demand exceeds supply, with a waiting list of 70 as at 1st May 2018. Many of the referrals are received from the SHCCG integrated care service. A collaborative approach is required with an ongoing dialogue to work in retaining a local V&amp;B service in Surrey Heath without the need to close the service to new referrals.</li> <li>2. To recruit new volunteers as necessary to achieve the above;</li> </ol>	<p>Yes, continuing to develop.</p> <p>Achieved</p> <p>Achieved.</p>



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	<ol style="list-style-type: none"> <li>3. Acknowledge the support of the Council in all its publicity.</li> <li>4. Maintain audited accounts to be provided as requested by the Council, and to make available a reserve figure based upon the guidance provided by the Charity Commission:</li> <li>5. To retain your community fundraising strategy, building your financial independence</li> <li>6. For the trustees to manage the smooth migration in changing status to a CIO (Charitable Incorporated Organisation).</li> </ol> <ul style="list-style-type: none"> <li>•</li> </ul>	<p>Achieved.</p> <p>Achieved.</p> <p>Achieved.</p>
<p>Tringhams, West End</p>	<ul style="list-style-type: none"> <li>• To comply with all legal responsibilities that relate to the services provided both the transport and day centre operation (to include safeguarding, health and safety etc.).</li> <li>• To retain an option to work with Surrey Heath to provide the transport services if necessary.</li> <li>• For the trustees to retain an ongoing service review that meets the changing community needs and demands. To continue to develop and expand the dedicated men only sessions to six time a year.</li> <li>• Client numbers at to be retained at an average of 22 people attending per day.</li> <li>• Acknowledge the support of the Council in all its publicity;</li> <li>• Maintain audited accounts, copies to be provided to the Council.</li> <li>• To continue with a community fundraising strategy, that encourages financial dependence and contributes £4,000 in this financial year.</li> <li>• To make available a reserve figure based upon the guidance provided by the Charity Commission.</li> </ul>	<p>Achieved.</p> <p>Achieved</p> <p>Not achieved.</p> <p>Not Achieved as yet, average 15 per session.</p> <p>Achieved.</p> <p>Achieved.</p> <p>£2,054 raised to the end of Sept 2018 –</p> <p>Not Achieved as yet.</p>

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<p>Camberley Central Job Club</p>	<ul style="list-style-type: none"> <li>• To continue to provide employment training for those in high need within Surrey Heath, and to work with the JCP in prioritising the support for those who have been unemployed for the longest periods.</li> <li>• To provide accurate information from 1<sup>st</sup> April 2017 relating to the clients through using the job club have found any type of work: the data will extrapolate information of those who have found paid work and aim to achieve 70 people by the year end: the first report being received by the 30th June 2017.</li> <li>• To engage with 67% of clients (285 recorded in Oct 2018 = 191) who are registered as receiving unemployment benefits within Surrey Heath.</li> <li>• To comply with all legal and good practice governance responsibilities.</li> <li>• Acknowledge the support of the Council in all its publicity.</li> <li>• Maintain audited accounts to be provided as requested by the Council.</li> <li>• To further develop a community fundraising strategy, that reduces the financial dependence from the council.</li> </ul>	<p>Not demonstrated but have clearly helped clients within Surrey Heath.</p> <p>Yes, data available at 28.</p> <p>104 clients seen from April 2018.</p> <p>Working towards.</p> <p>Achieved.</p> <p>An auditor has confirmed the accounts presented are correct.</p> <p>Working towards.</p>
<p>Basingstoke Canal Authority</p>	<ul style="list-style-type: none"> <li>• Ensure the Basingstoke Canal is accessible, welcoming and safe</li> <li>• Improve biodiversity and landscape, working towards favourable SSSI condition</li> </ul>	<p>Achieved</p> <p>Working towards (always ongoing)</p>

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	<ul style="list-style-type: none"> <li>• Improve supply and management of water to sustain navigation and biodiversity</li> <li>• Engage the community in understanding and appreciating the canal</li> <li>• Develop volunteering opportunities</li> <li>• Monitor feedback to improve services</li> <li>• Acknowledge the support of the Council in all its publicity.</li> <li>• Maintain audited accounts to be provided as requested by the Council</li> </ul>	<p>Working towards (always ongoing)</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p>
<p>Blackwater Valley Countryside Partnership</p>	<ul style="list-style-type: none"> <li>• Work with partners planners and leisure officers to increase public greenspace in the Valley including new SANG sites.</li> <li>• Manage the Hawley Meadows/Blackwater Park SANG and Swan Lake Park SANG both used by SHBC. Produce annual reports for these sites.</li> <li>• Organise and lead 150 conservation projects within the Valley for local volunteers, involving 1,500 people, at least 20 projects involving 100 people in Surrey Heath.</li> <li>• Work to partnership budget as agreed by BVCP members committee with at least £200,000 raised additional to core LA contributions.</li> <li>• Value of volunteer activity in direct support of BVCP activities to be £150,000. Work to the value of £7,500 will be undertaken on sites within Surrey Heath Borough.</li> </ul>	<p>Achieved</p> <p>Achieved</p> <p>On Target (16 projects involving 107 people so far in Surrey Heath)</p> <p>Achieved</p> <p>On Target – value of volunteer</p>

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	<ul style="list-style-type: none"> <li>• Acknowledge the support of the Council in all its publicity.</li> <li>• Maintain audited accounts to be provided as requested by the Council</li> </ul>	<p>activity is £74,500 with Value in Surrey Heath £13,410.</p> <p>Achieved</p> <p>Achieved</p>
Surrey Heath Sports Council	<ul style="list-style-type: none"> <li>• Assist talented sports people especially at County level and above with financial support</li> <li>• Assist those living and coaching in Surrey Heath by subsidising coaching courses</li> <li>• Provide hardship bursaries to people with financial barriers to participation in sport.</li> <li>• Acknowledge the support of the Council in all its publicity.</li> <li>• Maintain audited accounts to be provided as requested by the Council.</li> </ul>	<p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p>
Surrey Heath Arts Council	<ul style="list-style-type: none"> <li>• Award grants to individuals and organisations connected with the arts so they can develop their work</li> <li>• To sponsor activities which promote the arts at community events such as the Surrey Heath Show</li> <li>• To work closely with the Camberley Theatre to identify groups and arts related to areas that need funding</li> <li>• Acknowledge the support of the Council in its publicity.</li> <li>• Maintain audited accounts to be provided as requested by the Council.</li> </ul>	<p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p>

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