

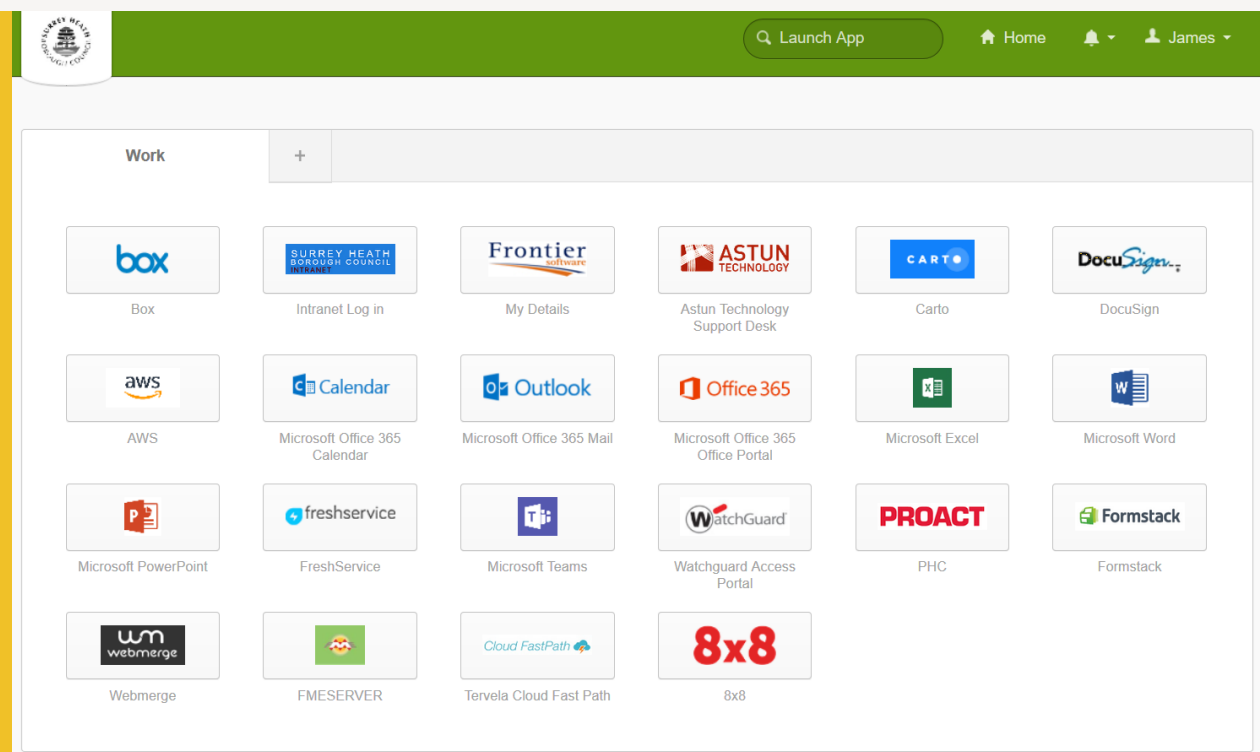
What do some of these terms mean?

PUBLIC SERVICES NETWORK (PSN)

The PSN is the government's high-performance network, which helps public sector organisations work together, reduce duplication and share resources.

Cloud telephony

Cloud or internet based telephony replaces traditional business telephone equipment. Telephony apps, switching and storage are provided across the Internet by third parties. Moving to cloud telephony means staff can log into their phone system from anywhere and make and receive business calls.



Okta is a platform which manages staff identity and allows them to log into all their apps without having to remember lots of passwords. The image above shows a user's Okta dashboard with all the apps they can access at the click of a button.

NETWORK SWITCH

Network switches are a critical part of our local area network. They allow us to connect hundreds of computers to each other and to the internet.

