

**Presentation – Bisley Village Hall, Surrey
Police and Surrey Heath Age Concern**

Portfolio	Community
Ward(s) Affected:	n/a

Purpose

To receive a presentations from Bisley Village Hall, Surrey Police and Surrey Heath Heath Age Concern.

Bisley Village Hall

To receive a presentation from Sue Smith and Graham Davey Trustees of Bisley Village Hall Charity.

1. The building was constructed in 1874 and was originally the chapel to the Shaftesbury School, with the Village Hall opening in 1962 and the Jubilee Hall added in 1982.
2. The charity applied for a Community Fund Grant in December 2015, and this was supported by the Executive in February 2016. This grant was part of the Surrey Community Buildings Grant Scheme which is managed by Surrey Community Action on behalf of Surrey County Council. The Council has agreed to be part of the scheme and this offers applicants an opportunity to apply to both the Borough Council and County Council for three-way, equal match funding for the same project.
3. Bisley Village Hall is an established community facility located in the centre of this rural village. It is well used and supported by the community and has an active volunteer management group. The centre is home to 15 local organisations with include the pre-school nursery, and many others.
4. Due to the age of part of the hall where the kitchen is located, which dates back to the 18th Century at which time foundations were not required, there are problems with the corner of the now kitchen areas where it has noticeably begun sinking over a short period of time. From an independent surveyors report commissioned in September 2015, this has suggested that the joists under the floor were in a dangerous condition due to the rot caused by rising damp.
5. The Council is asked to support the centre in replacing the kitchen and flooring as part of the Surrey Community Buildings Grant Scheme whereby each partner is asked to contribute 33.3%. The application was approved in March 2016 by Surrey County Council whereby each partner agreed a contribution of up to £15,540.
6. In relation to presentation, the organisation will focus on their plans to ensure that a sustainable facility through local organisation is retained with the

changing trends in securing funds from the statutory and voluntary sector over the next 3-5 year period.

Surrey Police

To receive a presentation from Borough Commander, Inspector Bob Darkens, Surrey Police.

7. Surrey Police Surrey Police is committed to providing the best possible policing service to the Surrey public and fundamentally believe that they cannot effectively do their job without the support of residents. Working together is the only way to successfully tackle crime and they continue to value the input they receive from local people. Surrey Police's vision is to make Surrey the safest it can be.
8. Surrey Police and Crime Commissioner, the Police Reform and Social Responsibility Act 2011 underpinned new governance and accountability arrangements for policing in Surrey, which included the formation of a Police and Crime Panel and the election of a Police and Crime Commissioner.
9. David Munro is the Police and Crime Commissioner (PCC) for Surrey, following his election on 5 May 2016. The PCC is responsible for setting the strategic objectives for policing in the County. This includes setting and updating a police and crime plan, setting the force budget and precept, and appointing or dismissing the Chief Constable.
10. These arrangements are designed to increase transparency of the delivery of policing services. As such, the Chief Constable of Surrey Police is accountable to the PCC, and the PCC is accountable to the electorate. The PCC is not expected to run the police as the day to day direction and control remains with the Chief Constable. The role of the PCC is to be the voice of the people.
11. The PCC aims to cut crime and deliver an effective and efficient police service, providing stronger and more transparent accountability of the police. They ensure community needs are met as effectively as possible, by working in partnership across a range of agencies, at a local and national level, to ensure there is a unified approach to prevent and reduce crime.
12. Surrey Heath Community Safety Partnership

Under the Crime and Disorder Act 1998, agencies in England and Wales have a statutory duty to form a Community Safety Partnership (CSP) to tackle key community safety issues. CSP's are required to review the levels and patterns of crime and disorder in the area, and develop and implement strategies to tackle these problems. The Partnership meets three times a year and is chaired by the Leader, Cllr Moira Gibson. A number of successful joint projects are delivered such as the Young Citizen event, Road Education and Enforcement Days and test purchasing at licensed premises (to prevent selling illegal substances e.g. cigarettes and alcohol to children).

13. Surrey Police is represented by Surrey Heath's local Borough Commander, Inspector Bob Darkens who will give a verbal update on the current crime and disorder profile for Surrey Heath and the approaches used to tackle the priorities.

Surrey Heath Age Concern

14. Surrey Heath Age Concern will be represented at the meeting by Gill Gibson, Charity. Manager and Rev. Chris Russell. This is a local for local independent charity working to provide services to enhance the lives of older people in the borough of Surrey Heath. SHAC is not affiliated to Age UK or Surrey Age UK and acts independently of the national organisation.
15. SHAC's Mission Statement is "Making life better for older people in Surrey Heath" and Their Aims and Objectives are:

To help older people overcome social isolation and loneliness.

To help improve the physical and mental health of older people.

To enable older people to live independently and remain in their own home for as long as they wish to do so.

To seek the views of older people in order to identify the services they need the most.

To work in partnership with other voluntary organisations and statutory authorities in order to provide "best value" to our service users. To be aware of the changing needs of older people in order to be innovative and forward thinking. To secure financial stability for the organisation in order to maintain current services and develop new services.

Visiting and Befriending Service

16. The organisation's Visiting and Befriending service helps lonely and isolated older people by providing the stability of a loyal friend who will regularly visit them at home. Poor health and reduced mobility make it difficult for many older people to get out. As a result they often become lonely and are at risk of becoming isolated and housebound with increasing difficulty in coping with the complications of modern life. The aim of the Visiting & Befriending Service is to help older people maintain their independence by introducing them to one of their visitors who visits regularly, providing mutual friendship and companionship. The visiting and befriending service relies upon.

Rainbow Café

17. The Rainbow cafe is situated in Camberley Town Centre (within the Main Square Car Park building) and provides refreshment at a reasonable cost to the over 50s. It also provides a meeting place for people who can call in for a chat and the opportunity to form new friendships. This is supported by 28

volunteers who operate from Monday to Saturday 9-3pm. Themed events also take place in the newly refurbished “American Diner” style cafe, such as a vintage tea room theme for the day.

“Tea and Chatter”

18. The “Tea and Chatter” sessions are now very popular with groups operating across Surrey Heath including Bagshot, Camberley and Frimley. These sessions encourage both residents and local older people to meet for tea and make new friends in the local community in order to ease loneliness and isolation throughout Surrey Heath.

Service Level Agreement

19. The Council has an annual service level agreement with Surrey Heath Age Concern, which sets out the expectation of either party in return for an annual grant currently standing at £10,000 per annum. During the previous year 2016/17 the following requirements were set out in the agreement.

<p>Surrey Heath Age Concern</p>	<ul style="list-style-type: none"> • To continue to develop the visiting and befriending service by undertaking a review of the provision, focussing upon: resources, efficiency, effectiveness and meeting the client needs; • To meet all the targets set out in the 2016/17 Business Plan; • To embed a clear strategy around how to meet local changing demand; • To continue to recruit new trustees as necessary and to encourage greater involvement by developing specialisms based upon experience and training; • To seek out other funding streams and make a minimum of 6 applications per year; • To demonstrate examples of improved efficiencies when 	<p>A new V&B strategy was introduced from April 2016 based upon recruitment of volunteers to deal with the peak in demand. In order to continue the service to the existing clients the V&B service is closed to new referrals, with a waiting list of 41 high need clients, which are offered the ‘Tea and’ range of services as an interim measure.</p> <p>Working towards. Ongoing.</p> <p>Achieved</p> <p>Achieved.</p>
---------------------------------	--	---

	<p>possible and to work in partnership with Age UK, Age UK Surrey and other local charities that increase capacity and reduce overhead costs;</p> <ul style="list-style-type: none"> • Acknowledge the support of the Council in all its publicity; • Maintain audited accounts to be provided as requested by the Council; and • To introduce a community fundraising strategy, that builds financial independence for the Provider with the aim of minimising the dependency upon future Council funding by 31 March 2017. 	<p>Achieved.</p> <p>Achieved.</p> <p>Achieved.</p> <p>Working towards</p>
--	---	---

Recommendation

20. The Committee is asked to consider the presentation and consider any future steps which Members would wish to recommend to the Executive and/or Council.

Background Papers:

None.

Author:

Jayne Boitoult

e-mail: jayne.boitoult@surreyheath.gov.uk

Service Head:

Louise
Livingston

Executive Head of Transformation